



# BACKUP YOUR IVR.

Disasters happen, but **don't get caught without a backup.**  
M&C can provide you with quicker backups and restores.

## HARD DRIVES vs. TAPES

- **Tapes are known to have restore issues caused from**
  - tape data degradation.
  - tapes that dry out or crack.
- **Hard drives, in comparison, are**
  - more economical.
  - store more data
  - quicker when accessing files.
  - easier to maintain.
  - have higher reliability for restore.

**ANY MORE QUESTIONS?**

**Great, then give us a call!**

## **BENEFITS:**

- **Quicker backup time**
- **Quicker recovery time**
- **Schedule backups based on your needs**
  - Daily, Weekly, Monthly, & custom timeframes available
- **More reliable backup & recovery**
- **Less down time**
- **When it comes to backups, Hard drives are more reliable than Tapes**



M&C Associates, LLC  
IVR and Contact Center Professionals  
[www.m-cassociates.com](http://www.m-cassociates.com) | (631) 467-8760  
[sales@m-cassociates.com](mailto:sales@m-cassociates.com)

**“An ounce of prevention is worth a pound of cure.”**  
— Benjamin Franklin



## ★ WHAT YOU NEED

- ☑ SYSTEM IN RUNNING CONDITION
- ☑ OPERATING SYSTEM
  - ✓ Solaris
  - ✓ Windows
  - ✓ Linux
- ☑ A VIABLE SECOND DRIVE
  - **Please Note!**  
*If you've been running your drives for over 5 years you should consider new hardware.*

## PACKAGE OPTIONS

1. BACKUP PACKAGE INCLUDES
  - + System Reliability Check
  - + Drive backup
2. DRIVE REPLACEMENT
  - + New drive(s), setup included
3. BACKUP MAINTENANCE
  - + Backups performed:
    - Monthly? Quarterly? Annually?  
Scheduled around your needs.
  - + System Reliability Check
  - + Drive backup
  - + Scheduled Drive Replacement  
*(optional)*

**M&C OFFERS HIGHLY COMPETITIVE RATES**  
Individual Pricing will apply based on your specific requirements and environment.



### CONTACT US

[sales@m-cassociates.com](mailto:sales@m-cassociates.com)

[www.m-cassociates.com](http://www.m-cassociates.com)

631.467.8760